

# TELEPHONE BANKING/ INTERNET BANKING REGISTRATION FORM

Complete this form to register for Telephone Banking and/or Internet Banking. Please return your completed form (remember to sign section C) to : **Scottish Widows Bank, PO Box 12757, 67 Morrison Street, Edinburgh, EH3 8YJ**

My Scottish Widows Bank account number is:

Or

Application reference number:

## A TO REGISTER FOR TELEPHONE BANKING

Telephone Banking gives you the flexibility to manage your account(s) by telephone. To help prevent fraud and protect your account(s), you will be asked to confirm the passwords you provide below when calling Scottish Widows Bank.

**Important: Only complete password details if you have not previously supplied this information.**

### APPLICANT 1

### APPLICANT 2

1. First name
2. Surname
3. Date of birth (DD MM YYYY)

Password 1 – First primary school

Password 2 – Mother's maiden name

Password 3 – Customer code word

When receiving telephone instructions we will ask for two or more of the above.

**Always take reasonable steps to keep your passwords and other security information secret at all times.**

## B TO REGISTER FOR INTERNET BANKING

Internet Banking allows you to manage your Scottish Widows Bank savings or mortgage account(s) online. Please complete your details in this section if you would like to register for this service.

**Important: If you are not an existing Telephone Banking customer, please also complete section A (at the top of this form) – this information will allow you to call us if you have any queries relating to Internet Banking or your Scottish Widows Bank account.**

### APPLICANT 1

### APPLICANT 2

1. First name
2. Surname
3. Email address

C SIGN AND DATE HERE TO CONFIRM YOUR CHOICES

Signature

Date (DD MM YYYY)

Contact number

FOR MORE INFORMATION

For help in the completion of any part of this form, or for further information on the products and services provided by Scottish Widows Bank, please call our customer service team on:



0345 845 0829

Lines are open 8am to 6pm Monday to Friday (Wednesday from 10am).



Or visit our website: [www.scottishwidowsbank.co.uk](http://www.scottishwidowsbank.co.uk)

Copies of our literature can be provided in large print or in Braille and additional assistance is available to any customer upon request.

If you have any special requirements please contact our customer service team on **0345 845 0829**.

Scottish Widows Bank is a trading name of Lloyds Bank plc. Registered office: 25 Gresham Street, London EC2V 7HN. Registered in England and Wales, no. 2065. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under number 119278.

46153 06/18