

CHARITY DEPOSIT ACCOUNT

Provided by Scottish Widows Bank

SUMMARY BOX

PLEASE READ THIS SUMMARY BOX BEFORE YOU COMPLETE THE APPLICATION AND THEN KEEP IT FOR YOUR RECORDS. **DON'T RETURN IT WITH THE APPLICATION.**

This summary is designed to give enough information to help you easily compare the account with other savings products. It is not intended to replace any terms and conditions.

SUMMARY BOX								
Account name	Charity Deposit Account							
What is the interest rate?	The interest rate is variable. The current rate is shown in the table below. <table border="1"><thead><tr><th>Balance</th><th>Gross rate / AER</th></tr></thead><tbody><tr><td>£500+</td><td>0.01%</td></tr></tbody></table> <ul style="list-style-type: none">• Interest can be paid monthly, quarterly or annually.• Monthly interest payments are only available on balances of at least £50,000.• Interest will be paid on all funds in the account.• Interest can be paid to the account. Alternatively, it can be transferred to a different account with us in the same name or, providing the account balance is above £2,500, transferred to your pre-advised account.		Balance	Gross rate / AER	£500+	0.01%		
Balance	Gross rate / AER							
£500+	0.01%							
Can Scottish Widows Bank change the interest rate?	Yes. We can move the interest rate up or down at any time. For example, if the Bank of England base rate changes, we will review our rates. The terms and conditions explain when and how we will do this.							
What would the estimated balance be after 12 months based on £1,000 deposit?	An illustration of the future balance is shown below. <table border="1"><thead><tr><th>Initial deposit</th><th>Gross rate / AER</th><th>Balance at 12 months</th></tr></thead><tbody><tr><td>£1,000</td><td>0.01%</td><td>£1,000.10</td></tr></tbody></table> <p>This is an illustrative example and assumes that:</p> <ul style="list-style-type: none">• You don't withdraw any money and interest isn't paid out of the account.• The interest rate stays the same.• You make your initial deposit payment on the day you open the account.• You don't make any further deposits.		Initial deposit	Gross rate / AER	Balance at 12 months	£1,000	0.01%	£1,000.10
Initial deposit	Gross rate / AER	Balance at 12 months						
£1,000	0.01%	£1,000.10						
How do I open and manage my account?	You can open an account by printing our online application form and posting it to us. <ul style="list-style-type: none">• The minimum initial deposit is £500.• The maximum deposit is £5,000,000. If you wish to discuss special arrangements, please call us.• Additional payments into the account must be at least £100 and cannot be made by third parties. You can manage the account by telephone or by post.							

SUMMARY BOX (CONTINUED)

SUMMARY BOX (CONTINUED)	
Can I withdraw money?	<ul style="list-style-type: none">• Yes. You can make withdrawals from the account.• Individual withdrawals must be at least £100.
Additional information	<ul style="list-style-type: none">• You can close the account at any time.• There is a 14-day cancellation period from the account opening date during which the account can be closed without any charge.• AER stands for Annual Equivalent Rate and illustrates what the interest rate would be if interest was paid and compounded once each year.• Gross rate means we will not deduct tax from the interest we pay on money in the account. It's your responsibility to pay any tax you may owe to HM Revenue and Customs (HMRC).

Scottish Widows Bank is a trading name of Lloyds Bank plc. Registered office: 25 Gresham Street, London EC2V 7HN. Registered in England and Wales, no. 2065. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under number 119278.

52217 Summary box 02/18

CHARITY DEPOSIT ACCOUNT

Provided by Scottish Widows Bank

APPLICATION FORM

Account Number (For office use only)

Please complete this form in **BLOCK CAPITALS** and in ink.

APPLICATION CHECKLIST

In order for us to open your account and complete our verification procedures you must provide the following:

Bank identification

We're required to verify the account you use to fund the opening balance of this account. If you're opening this account with a cheque drawn on the nominated account listed in section 5 of this application form this is sufficient verification. If your opening balance is coming from a different account to that listed in section 5 you must provide one of the following documents as verification of the account you are using:

An original recent bank/building society statement* **OR**

A cancelled cheque

*If you print out an online statement this must be certified by your branch.

Identification and documentation

You must enclose the relevant information/documentation as listed below for us to verify the identity of your organisation pay gross interest if applicable.

Registered Charity: Complete the Charity registration Number in section 1

Unregistered Charity: Latest annual accounts (signed by auditors), or Deed of Constitution

Company: Relevant extract of memorandum or articles of association

If we can help clarify any of these requirements please call us on **0345 845 0829**

We cannot process your application without sight of these documents, which will be returned accordingly.

All fields marked with an * are completed.

INTRODUCER DETAILS (TO BE COMPLETED BY FINANCIAL ADVISER OR OTHER INTRODUCER IF APPLICABLE)

Name

Company name and address

Postcode

Telephone Number

Email Address

Financial Services Register number (if applicable)

If you are part of a network please give details

1. DEPOSITOR DETAILS

Type of Charity (nature of activities)

Account name*

The 'Account Name' in sections 1 and 5 must be the same for the account to be fully operational.

Charity Registration Number (if applicable)

Registered Address*

Postcode

Correspondence Address (If different to registered address)*

Postcode

Main Signatory Contact*

Telephone Number

(Please include country / international dialling code if non UK)

Email Address

In which country is your charity tax resident?*

(List all if more than one. Use additional details section if required.)

TIN

By TIN, we mean the Taxpayer Identification Number or similar taxpayer reference you hold for countries your charity is tax resident in. Use the additional details section to provide additional TINs (if you have more than one).

Company Registration Number

(As held by Companies House)

Standard Industry Code (SIC)

(As held by Companies House)

Country of Incorporation

Date of Incorporation

(DD MM YYYY)

Is 50% or more of your gross income for the preceding calendar year, or other appropriate reporting period, active income and 50% or more of the assets held by you during the preceding calendar year, or other appropriate reporting period, assets that produce, or are held for, the production of active income?*

Yes

No

Don't know

If you've answered 'No' or 'Don't know' you must provide the **Controlling Persons** information in section 9.

Guidance notes

- For limited companies/partnerships (based on latest financial accounts), is 50% or more of the income derived from the main active trade of the company (as opposed to 'passive' forms like bank interest, royalties, investment income).
- For government, this includes funds from grants, subsidies or tax receipts.
- For charities/clubs, this includes money from subscriptions, donations, fundraising and rebates/subsidies.
- For trusts, active income would include amounts received from business activities undertaken by the trust (e.g. income generated from managing or liquidating an estate) but would generally exclude dividends, interest and equivalent income or capital appreciation derived from investments made by the trust.
- For start-up companies, this question must be based on historic income and not on projected or forecast income. Start-up customers can therefore only answer 'Don't know' to this question.

2. TAXATION STATUS

Interest will be paid gross and you will be responsible for paying any tax due to HMRC.

3. DEPOSIT DETAILS

You must complete the following details, as we're unable to open your account without this information:

Do you intend to save into this account on an ongoing basis? (please select) No Initial deposit only
Yes Monthly £
and/or Annually £

Please credit the following into my account:

- a) Enclosed cheque made payable to Scottish Widows Bank account holder(s) name. £
b) Transfer of† £

from our existing Scottish Widows Bank account – a/c no.

†If you'd like to transfer the full balance and close your existing account please tick here

c) By CHAPS transfer, please contact us on **0345 845 0829** for requirements.

d) By Direct Debit (Please note that a Direct Debit will not be effective until three working days after receipt).

Single Payment Amount: £ OR Regular Payment Amount: £

Frequency:

Value Date:

(If Applicable DD MM YYYY)

Start Date:

(DD MM YYYY)

End Date:

(If Applicable DD MM YYYY)

Please complete the Direct Debit instruction at the back of this application.

4. INTEREST APPLICATION

If you don't complete this section interest will be paid annually to the nominated account listed in section 5.

Please complete the relevant boxes.

Monthly† Quarterly Annually a) by adding it to this account.

†A minimum balance of £50,000 is required for monthly interest.

b) by sending it to the bank or building society account in section 5.

5. NOMINATED BANK OR BUILDING SOCIETY (MAIN CURRENT ACCOUNT)

Bank/Building Society Name*

Address*

Postcode*

Account Name*

The 'Account Name' in sections 1 and 5 must be the same for the account to be fully operational.

Account Number*

Sort Code*

Roll Number (if applicable)

6. FREQUENCY OF STATEMENTS

How often would you like to receive your printed statements?	Annually	Six-monthly
	Quarterly	Monthly

7. PRIVACY STATEMENT

It is important that you understand how the personal information you give us will be used. Therefore please read our short privacy notice below before continuing with this application.

Note: The words 'you' and 'your' refer to the applicants, signatories, underlying client or other interested parties as appropriate. The words 'we', 'our' and 'us' refer to Scottish Widows Bank.

PRIVACY STATEMENT

Who looks after your personal information

Your personal information will be held by Scottish Widows Bank, a trading name of Lloyds Bank plc, which is part of the Lloyds Banking Group. More information on the Group can be found at www.lloydsbankinggroup.com

How we use your personal information

We will use your personal information:

- to provide products and services, manage your relationship with us and comply with any laws or regulations we are subject to (for example the laws that prevent financial crime or the regulatory requirements governing the products we offer).
- for other purposes including improving our services, exercising our rights in relation to agreements and contracts and identifying products and services that may be of interest.

To support us with the above we analyse information we know about you and how you use our products and services, including some automated decision making. You can find out more about how we do this, and in what circumstances you can ask us to stop, in our full privacy notice.

Who we share your personal information with

Your personal information will be shared within Lloyds Banking Group and other companies that provide services to you or us, so

that we and any other companies in our Group can look after your relationship with us. By sharing this information it enables us to better understand our customers' needs, run accounts and policies, and provide products and services efficiently. This processing may include activities which take place outside of the European Economic Area. If this is the case we will ensure appropriate safeguards are in place to protect your personal information. You can find out more about how we share your personal information with credit reference agencies below and can access more information about how else we share your information in our full privacy notice.

Where we collect your personal information from

We will collect personal information about you from a number of sources including:

- information given to us on application forms, when you talk to us in branch, over the phone or through the device you use and when new services are requested.
- from analysis of how you operate our products and services, including the frequency, nature, location, origin and recipients of any payments.
- from, or through, other organisations (for example card associations, credit reference agencies, insurance companies, retailers, comparison websites, social media and fraud prevention agencies).
- In certain circumstances we may also use information about health or criminal convictions but we will only do this where allowed by law or if you give us your consent.

You can find out more about where we collect personal information about you from in our full privacy notice.

Do you have to give us your personal information

We may be required by law, or as a consequence of any contractual relationship we have, to collect certain personal information. Failure to provide this information may prevent or delay us fulfilling these obligations or performing services.

What rights you have over your personal information

The law gives you a number of rights in relation to your personal information including:

- The right to access the personal information we have about you. This includes information from application forms, statements, correspondence and call recordings.
- The right to get us to correct personal information that is wrong or incomplete.
- In certain circumstances, the right to ask us to stop using or delete your personal information.
- From 25th May 2018 you will have the right to receive any personal information we have collected from you in an easily re-usable format when it's processed on certain grounds, such as consent or for contractual reasons. You can also ask us to pass this information on to another organisation.

You can find out more about these rights and how you can exercise them in our full privacy notice.

Other individuals you have financial links with

We may also collect personal information about other individuals who you have a financial link with. This may include people who you have joint accounts or policies with such as your partner/spouse, dependents, beneficiaries or people you have commercial links to, for example other directors or officers of your company.

We will collect this information to assess any applications, provide the services requested and to carry out credit reference and fraud prevention checks. You can find out more about how we process personal information about individuals with whom you have a financial link in our full privacy notice.

How we use credit reference agencies

In order to process your application we may supply your personal information to credit reference agencies (CRAs) including how you use our products and services and they will give us information about you, such as about your financial history. We do this to assess creditworthiness and product suitability, check your identity, manage your account, trace and recover debts and prevent criminal activity.

We may also continue to exchange information about you with CRAs on an ongoing basis, including about your settled accounts and any debts not fully repaid on time, information on funds going into the account, the balance on the account and, if you borrow, details of your repayments or whether you repay in full and on time. CRAs will share your information with other organisations, for example other organisations you ask to provide you with products and services. Your data will also be linked to the data of any joint applicants or other financial associates as explained above.

You can find out more about the identities of the CRAs, and the ways in which they use and share personal information, in our full privacy notice.

How we use fraud prevention agencies

The personal information we have collected from you and anyone you have a financial link with may be shared with fraud prevention agencies who will use it to prevent fraud and money laundering and to verify your identity. If fraud is detected, you could be refused certain services, finance or employment. Further details of how your information will be used by us and these fraud prevention agencies, and your data protection rights, can be found in our full privacy notice.

Our full privacy notice

It is important that you understand how the personal information you give us will be used. Therefore, we strongly advise that you read our full privacy notice, which you can find at http://www.scottishwidows.co.uk/bank/about-us/full_privacy_notice.html or you can ask us for a copy.

How you can contact us

If you have any questions or require more information about how we use your personal information please contact us using <https://www.scottishwidows.co.uk/secure/forms/bank/global/product-enquiries> You can also call us on 0345 845 0829 (or 0044 131 655 2000 from overseas).

If you feel we have not answered your question Lloyds Banking Group has a Group Data Privacy Officer, who you can contact on 0345 845 0829 (or 0044 131 655 2000 from overseas) and tell us you want to speak to our Data Privacy Officer.

Version Control

This notice was last updated in February 2018.

8. ACCOUNT OPERATING AND SIGNING INSTRUCTIONS

Please indicate on which basis you wish to operate the account:

Telephone basis with any one signatory from the appointed persons in Section 9. Proceed to section 8a

or

Postal basis only – by choosing this option we can only transfer funds if we have written authority signed in accordance with the signing instructions. Proceed to section 8b.

8a In order to provide confidential telephone access we require the following codewords. When receiving telephone instructions we will ask for both of these.

Any UK place name

Codeword of your choice

Always take reasonable steps to keep the passwords and other security information secret at all times. This is essential to help prevent fraud and protect the accounts. Take care when storing or disposing of information about your accounts. You should take simple steps such as shredding printed materials.

It is essential that you tell us as soon as possible if you suspect or discover someone else knows your security information – Call our Customer Service Staff on **0345 845 0829**.

8b Signing instructions:

For Example:

- Any two persons from three to sign.
- Director/Treasurer/Named person plus one other to sign.

Please note:

Any signing instruction noted in 8b supersedes telephone instructions for transactions.

Information only will be provided to any signatory on confirmation of the codewords given in section 8a, if required.

9. CONTROLLING PERSONS/SIGNATORIES (CONTINUED)

Nationality

(List all if more than one held. Use additional details section if required)

Sex Male Female

Signature

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Date (DD MM YYYY)

Additional details required for controlling persons (we cannot open the account without this information).

Which countries are you tax resident in?

(List all if more than one held. Use additional details section if required)

Town/city of birth

Country of birth

TIN

By TIN, we mean your Taxpayer Identification Number or similar taxpayer reference you hold for countries you are tax resident in. Use the additional details section at the back of this form to provide additional TINs (if you have more than one).

Controlling Person/Signatory 2

Name

Role: Controlling person Signatory

Capacity/position

(e.g. chairperson, secretary, treasurer, etc)

Do you have an existing relationship with Scottish Widows Bank? (e.g. customer, introducer, trustee, signatory or beneficial owner) Yes No

Date of birth (DD MM YYYY)

Address (personal)

Postcode

Date moved to address (DD MM YYYY)

If the applicant has been at their present address for less than three years please provide previous addresses to cover this period. For foreign nationals we require a five year address history.

Date lived at this address From (MM YYYY) To (MM YYYY)

Previous address

Postcode

9. CONTROLLING PERSONS/SIGNATORIES (CONTINUED)

Date lived at
this address From (MM YYYY) To (MM YYYY)

Use the additional details section at the back of the form to list additional previous addresses as required.

Nationality
(List all if more than one held. Use additional details section if required)

Sex Male Female

Signature

Date (DD MM YYYY)

(for whole section) Additional details required for controlling persons (we cannot open the account without this information).

Which countries are
you tax resident in?
(List all if more than one held. Use additional details section if required)

Town/city of birth

Country of birth

TIN
By TIN, we mean your Taxpayer Identification Number or similar taxpayer reference you hold for countries you are tax resident in. Use the additional details section at the back of this form to provide additional TINs (if you have more than one).

Controlling Person/Signatory 3

Name

Role: Controlling person Signatory

Capacity/position
(e.g. chairperson, secretary, treasurer, etc)

Do you have an existing relationship with Scottish Widows Bank? (e.g. customer, introducer, trustee, signatory or beneficial owner) Yes No

Date of birth (DD MM YYYY)

Address (personal)

Postcode

Date moved to address (DD MM YYYY)

If the applicant has been at their present address for less than three years please provide previous addresses to cover this period.
For foreign nationals we require a five year address history.

Postcode

Previous address

9. CONTROLLING PERSONS/SIGNATORIES (CONTINUED)

Date lived at
this address From (MM YYYY) To (MM YYYY)

Previous address

Postcode

Date lived at
this address From (MM YYYY) To (MM YYYY)

Use the additional details section at the back of the form to list additional previous addresses as required.

Nationality*

(List all if more than one held. Use additional details section if required)

Sex Male Female

Signature

Date (DD MM YYYY)

Additional details required for controlling persons (we cannot open the account without this information).

Which countries are
you tax resident in?

(List all if more than one held. Use additional details section if required)

Town/city of birth

Country of birth

TIN

By TIN, we mean your Taxpayer Identification Number or similar taxpayer reference you hold for countries you are tax resident in. Use the additional details section at the back of this form to provide additional TINs (if you have more than one).

Controlling Person/Signatory 4

Name

Role: Controlling person Signatory

Capacity/position

(e.g. chairperson, secretary, treasurer, etc)

Do you have an existing relationship with Scottish Widows Bank? (e.g. customer, introducer, trustee, signatory or beneficial owner) Yes No

Date of birth (DD MM YYYY)

Address (personal)

Postcode

Date moved to address (DD MM YYYY)

9. CONTROLLING PERSONS/SIGNATORIES (CONTINUED)

If the applicant has been at their present address for less than three years please provide previous addresses to cover this period. For foreign nationals we require a five year address history.

Previous address

Postcode

Date lived at this address From (MM YYYY) To (MM YYYY)

Previous address

Postcode

Date lived at this address From (MM YYYY) To (MM YYYY)

Use the additional details section at the back of the form to list additional previous addresses as required.

Nationality*

(List all if more than one held. Use additional details section if required)

Sex Male Female

Signature

Empty rectangular box for signature

Date (DD MM YYYY)

Additional details required for controlling persons (we cannot open the account without this information).

Which countries are you tax resident in?

(List all if more than one held. Use additional details section if required)

Town/city of birth

Country of birth

TIN

By TIN, we mean your Taxpayer Identification Number or similar taxpayer reference you hold for countries you are tax resident in. Use the additional details section at the back of this form to provide additional TINs (if you have more than one).

For any additional controlling persons and/or signatories, please provide the same details as requested above in the additional details section at the back of this application form.

10. OTHER INTERESTED PARTIES (FOR EXAMPLE BENEFICIARIES)

Please complete this section if you are an individual entitled to 10% or more of the funds and are not already listed as a controlling person/signatory in section 9.

To comply with Money Laundering Regulations Scottish Widows Bank needs to verify the identity of your organisation, controlling persons, signatories and beneficial owners when opening the account.

Scottish Widows Bank may make searches now and in the future about you with an online reference agency who will supply information for the purpose of verifying your identity. Scottish Widows Bank may also obtain documents from you confirming your identity and address or confirming the existence of your organisation.

You will not be allowed to operate the account until the Money Laundering checks are complete.

Name

Capacity/Position

Date of birth (DD MM YYYY)

Do you have an existing relationship with Scottish Widows Bank? Yes No

(e.g. customer, introducer, trustee, signatory or beneficial owner)

Address (personal)

Postcode

Date moved to address (DD MM YYYY)

If the applicant has been at their present address for less than three years please provide previous addresses to cover this period. For foreign nationals we require a five year address history.

Previous address

Postcode

Date lived at

this address From (MM YYYY) To (MM YYYY)

Previous address

Postcode

Date lived at

this address From (MM YYYY) To (MM YYYY)

Use the additional details section at the back of the form to list additional previous addresses as required.

Which countries are you tax resident in?

(List all if more than one. Use additional details section if required)

Town/city of birth

Country of birth

TIN

By TIN, we mean your Taxpayer Identification Number or similar taxpayer reference you hold for countries you are tax resident in. Use the additional details section at the back of this form to provide additional TINs (if you have more than one).

Signature

Date (DD MM YYYY)

10. OTHER INTERESTED PARTIES (FOR EXAMPLE BENEFICIARIES) (CONTINUED)

Name

Capacity/Position

Date of birth (DD MM YYYY)

Do you have an existing relationship with Scottish Widows Bank? Yes No

(e.g. customer, introducer, trustee, signatory or beneficial owner)

Address (personal)

Postcode

Date moved to address (DD MM YYYY)

If the applicant has been at their present address for less than three years please provide previous addresses to cover this period. For foreign nationals we require a five year address history.

Previous address

Postcode

Date lived at

this address From (MM YYYY) To (MM YYYY)

Previous address

Postcode

Date lived at

this address From (MM YYYY) To (MM YYYY)

Use the additional details section at the back of the form to list additional previous addresses as required.

Which countries are you tax resident in?

(List all if more than one. Use additional details section if required)

Town/city of birth

Country of birth

TIN

By TIN, we mean your Taxpayer Identification Number or similar taxpayer reference you hold for countries you are tax resident in. Use the additional details section at the back of this form to provide additional TINs (if you have more than one).

Signature

Date (DD MM YYYY)

10. OTHER INTERESTED PARTIES (FOR EXAMPLE BENEFICIARIES) (CONTINUED)

Name

Capacity/Position

Date of birth (DD MM YYYY)

Do you have an existing relationship with Scottish Widows Bank? Yes No

(e.g. customer, introducer, trustee, signatory or beneficial owner)

Address (personal)

Postcode

Date moved to address (DD MM YYYY)

If the applicant has been at their present address for less than three years please provide previous addresses to cover this period. For foreign nationals we require a five year address history.

Previous address

Postcode

Date lived at

this address From (MM YYYY) To (MM YYYY)

Previous address

Postcode

Date lived at

this address From (MM YYYY) To (MM YYYY)

Use the additional details section at the back of the form to list additional previous addresses as required.

Which countries are you tax resident in?

(List all if more than one. Use additional details section if required)

Town/city of birth

Country of birth

TIN

By TIN, we mean your Taxpayer Identification Number or similar taxpayer reference you hold for countries you are tax resident in. Use the additional details section at the back of this form to provide additional TINs (if you have more than one).

Signature

Date (DD MM YYYY)

10. OTHER INTERESTED PARTIES (FOR EXAMPLE BENEFICIARIES) (CONTINUED)

Name

Capacity/Position

Date of birth (DD MM YYYY)

Do you have an existing relationship with Scottish Widows Bank? Yes No
(e.g. customer, introducer, trustee, signatory or beneficial owner)

Address (personal)

Postcode

Date moved to address (DD MM YYYY)

If the applicant has been at their present address for less than three years please provide previous addresses to cover this period. For foreign nationals we require a five year address history.

Previous address

Postcode

Date lived at this address From (MM YYYY) To (MM YYYY)

Previous address

Postcode

Date lived at this address From (MM YYYY) To (MM YYYY)

Use the additional details section at the back of the form to list additional previous addresses as required.

Which countries are you tax resident in?
(List all if more than one. Use additional details section if required)

Town/city of birth

Country of birth

TIN
By TIN, we mean your Taxpayer Identification Number or similar taxpayer reference you hold for countries you are tax resident in. Use the additional details section at the back of this form to provide additional TINs (if you have more than one).

Signature Date (DD MM YYYY)

For any additional 'other interested parties', please provide the same details as requested above in the 'Additional Details' section at the back of the application form.

DIRECT DEBIT INSTRUCTION

HOW TO COMPLETE YOUR NEW DIRECT DEBIT

Using your cheque book as a guide please complete:

1. The full name and address of the bank or building society where your account is held.
2. The name of the account holder as shown on your cheques.
3. The branch sort code number.
4. The account number.

Finally, sign and date the instruction and return it to
Scottish Widows Bank PO Box 12757 67 Morrison Street
Edinburgh EH3 8YJ

Bank/Building Society
Name and Address

Bank/Building Society
Sort Code

ABC BANK LTD 17 MAIN ST YOUR TOWN		20-83-45	
		£ <input type="text"/>	
		JOHN SMITH	
277860	208345	0052678	
Cheque Number	Bank/Building Society Sort Code	Account Number	Name of Account to be debited

THE DIRECT DEBIT GUARANTEE

- This Guarantee is offered by all banks and building societies that accept Instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Scottish Widows Bank will notify you 10 working days* in advance of your account being debited or as otherwise agreed. If you request Scottish Widows Bank to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Scottish Widows Bank or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Scottish Widows Bank asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



*If you wish to change the amount to be paid or the payment dates, we require only 3 working days' notice to arrange the transfer.

This Guarantee should be detached and retained by the Payer.

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Please fill in the whole form and send it to:

Scottish Widows Bank, PO Box 12757, 67 Morrison Street, Edinburgh EH3 8YJ.

1. Name and full postal address of your Bank or Building Society branch.

To the Manager

Bank/Building Society

Originator's Identification Number

9	0	9	2	4	6
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Address

Postcode

2. Name of account holder(s)

3. Branch Sort Code

4. Bank or Building Society account number

5. Scottish Widows Bank account number



INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY

Please pay Scottish Widows Bank, Direct Debits from the account detailed on this instruction subject to the safeguards assured by The Direct Debit Guarantee.

I understand that this instruction may remain with Scottish Widows Bank and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

(DD MM YYYY)

(for Bank use only)

Banks and building societies may not accept Direct Debit instructions from some types of account.

FOR MORE INFORMATION

For further information on the products and services provided by Scottish Widows Bank,
please call our customer service team on:



0345 845 0829

If calling from overseas telephone:

00 44 131 655 2000



Or visit our website:

www.scottishwidowsbank.co.uk

Lines are open 8am to 6pm Monday to Friday (Wednesday from 10am).

Copies of our literature can be provided in large print or in Braille and additional assistance is available to any customer upon request.

If you have any special requirements please contact our customer service team on **0345 845 0829**.

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